

1.9.1 Selecting a Pest Control Contractor



The SALSA Requirement:

"The business shall either contract the services of a competent pest control organisation, or shall have trained personnel, for the regular inspection and treatment of premises to deter and eradicate infestation. Where the services of a pest control contractor are employed, the service contract shall be clearly defined and reflect the activities of the site."

About this SALSA Requirement:

This Requirement is intended to ensure that a planned system of pest control is in place for a business. It is recognised that the majority of businesses will outsource pest control to a trained expert contractor. Specific pest control training is required for in-house pest control even if someone in the business has carried out pest control in the past e.g. in agriculture. A service shall be clearly defined for either option.

Tools

Pest Contract

- A Service Contract which reflects the requirements of the site e.g. age, fabrication condition & history
- © Certificated Membership of the BPCA
 (British Pest Control Association) or NPTA
 (National Pest Technicians Association) for
 the Pest Contractor AND the individual
 Technician(s) designated to show a level of
 competency
- Routine checks on the level of service, routine observation & regular Good Manufacturing Practice audits (including that the frequency stated in the Contract is maintained)

In-house Pest Control

- Pest Control training: for more information, see British Pest Control Association website: http://www.bpca.org.uk/training.html
- The level of training required should be riskbased & reflect the size of business, any relevant pest history & type of products manufactured
- Ensure the level of service is checked, through routine observation & regular Good Manufacturing Practice audits

Tips

Pest Contract

- ✓ Pest control provision is a Requirement of the SALSA Standard whether or not there have been any previous problems
- ✓ Train staff in the type of pest(s) that could be present & to report immediately any sightings
- ✓ Pest sighting must be reported immediately to the Pest Contractor
- ✓ Give the Contractor a copy of the SALSA Guidance Notes for Section 1.9
- ✓ Using a Pest Contractor does not absolve the Owners/Managers of responsibility of keeping premises pest-free

In-house Pest Control

- ✓ Ensure there is more than one person trained in pest control within the business to cover absence
- Ensure trained staff are given the time to complete regular checks to the required standard
- ✓ Routinely check to ensure trained staff are completing the checks appropriately
- ✓ A competent Pest Contractor can be used for specific infestation treatments, recommendations and proofing



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Additional resources:

See Tools & Tips for: 1.9.2 Location of pest control measures; 1.9.4 Records of pest inspections & recommendations raised; 1.9.5 Results of pest control to be assessed and analysed for trends.

What do I need to do to show I comply with this Requirement?

<u>Pest Contractor</u>: Contract the service to a reputable pest control contractor with a clearly defined contract stating the type of pests being monitored & methods of monitoring, the frequency of checks, recording of trends, and what immediate actions (with timescales & repeat visits) they take if an infestation occurs. Ensure you have signed your Pest Control contract.

<u>In-house</u>: Document clearly how you will be controlling pests and how frequently inspection will occur. Include details on external companies you will call on if required.

What does a Contract look like & how can I use this example in my business?

The example below shows details from a typical contract & how it is used within a business.

Routine Service Treatment Number of routine inspections and treatments by fully trained Pest Control technicians per annum for Rats and Mice	
Inspection QA Reports Number of routine inspections on site = 8 Number of audit inspections on site = 2	x per annum x per annum
Further Pest Coverage on site Number of routine treatments against the following specified Pests 2 x per annum	
Fly Control Unit Servicing	Fly Catch Tray Analysis
x per annum – to include the following:	4 x per annum – to include the following: Identification of varying species of flying
1x annual tube change & replacement of encapsulation films	Full records of activity levels across each area
Full clean and service of the unit on site.	Trend analysis of fly control units, if required.

Infestation & internal sighting visit: call-out within 24 hours & repeat visits until clear.